MONACO
COLLECTION

INFORMATION ON THE PROCESSING OF PERSONAL DATA RELATED TO NAVIGATION

Identity and contact details of the Data Controller

MONACO COLLECTION S.r.l., hereinafter also referred to as "Monaco Collection" or "Data Controller" with registered office in San Marco,1332 – 30124 – Venice (VE), and can be contacted at the e-mail address privacy@monacocollection.it, at the PEC ufficio@pec.hotelmonaco.it or at the telephone number 0415200211.

Purposes and legal bases

A. **Verify the functioning of the services and therefore allow navigation**: the computer systems and software procedures used to operate this site acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. This category of data includes the IP addresses or domain names of the computers and terminals used by users, the URI/URL (Uniform Resource Identifier/Locator) addresses of the resources requested, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numerical code indicating the status of the response given by the server (successful, successful, error, etc.) and other parameters related to the user's operating system and computer environment.

B. **Defensive purposes:** the Data Controller may need to process personal data for the management of disputes and out-of-court or judicial disputes.

Purpose	Legal basis (common data)
A.	Performance of the contract
B.	Legitimate interest of the Data Controller to ascertain, exercise or defend a right.

Cookies

Some of the purposes listed above can be pursued through the use of temporary markers (cookies). For more information, the visitor can consult the dedicated section: "Cookie policy" https://www.hotelmonaco.it/privacy/informativa-coookie-policy-hotel-monaco-EN.pdf

Retention period

Purpose	Storage time
A.	Please refer to what is specified in the Cookies section
B.	10 years from the final resolution of the dispute.

Nature of the provision and consequences in case of refusal

Purpose	Nature	Consequences
A.	Necessary	Inability to access and use the site.
B.	Necessary	Inability to manage litigation.

Scope of communication

All data collected and processed may be communicated to internal figures authorised to process them by virtue of their respective duties, as well as to the following categories of external subjects, in relation to the different purposes of processing:

Purpose	Categories of external recipients
A.	Parties other than the Data Controller indicated in the "Cookies" section
B.	Law firms; Judicial/administrative authority.

Since the data are also processed with IT tools, they may also be visible to the subjects who carry out assistance/maintenance on these systems.

Data transfer to a third country or an international organization

The website is hosted in datacenters located in Switzerland, a country with privacy legislation that the European Commission considers to protect the Data Subjects.

In addition to this, it should be noted that the Data Controller makes use of some IT services that may involve a transfer of data outside the European Economic Area: this will take place in compliance with the specific guarantees for the protection of personal data provided for by the relevant regulations (the countries of destination have privacy legislation that the European Commission considers to protect the Data Subjects; the companies of the same business group as the supplier have bound by group rules approved by the competent Supervisory Authority; subjects established in the United States of America adhere to an agreement on processing, reached by

the U.S.A. and the European Commission, which guarantees certain protections to the Data Subjects; subjects who do not comply with one of the previous conditions have signed contractual clauses that the European Commission has prepared to protect the Data Subjects).

Rights of the data subjects

The subject to whom the personal data refers is granted the following rights:

Access: you can find out whether your personal data is being processed and, if so, obtain and request a copy of your personal data.
Rectification: you can ask for your personal data to be updated, corrected (if inaccurate) and incomplete data to be supplemented.
Cancellation: it is possible to obtain the deletion of your personal data under certain conditions (for more information contact the Data Controller).
Restriction: it is possible to request that the data be marked, so as to limit its processing in the future, under certain conditions (for more information contact the Data Controller).
Objection: you may object to the processing of your personal data, for reasons related to your particular situation, where the processing is based on legitimate interest or is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Data Controller.
Portability: it is possible to receive the personal data provided to the Data Controller in a structured format and to transmit you to another data controller if the processing is based on consent or contract and is carried out by automated means.
Withdrawal of consent: it is possible to withdraw consent for the purposes that requested it, without prejudice to the lawfulness of the processing carried out up to that moment.

The rights that can be exercised with respect to the processing activities carried out are:

Purpose	**Exercisable right**						
	Access	Correction	Cancellation	Limitation	Opposition	Portability	Withdrawal of consent
A.	X	X	X	X		X	
B.	X	X	X	X	X		

To exercise the above rights, you can use the form available at the link https://www.garanteprivacy.it/web/guest/home/docweb/-/docweb-display/docweb/1089924 and send it to the following address: privacy@monacocollection.it. The data subject may request at the same address to obtain more details in relation to the information set out above (e.g. balancing test of legitimate interest or the list of data processors).

It is possible to lodge a complaint with a Supervisory Authority: for Italy, the Italian Data Protection Authority (www.garanteprivacy.it).